

For shipping to the hotel, please advise senders to put their name on the label (Guest John Smith) an arrival date would be helpful but not necessary.

Send to: Grand Sierra Resort

Attention: Executive Business Center
2500 E. 2nd St
Reno, NV, 89595

Our handling fees for packages is as follows:

1 pound-10 pounds \$10 charge
10.1 pounds-20.0 pounds \$15 charge
20.1-pounds-30.0 pounds \$20 charge
30.1 pounds and over \$25 charge
Pallets/crates \$250.00
Delivery Fee \$70.00

To send boxes back:

It is best for guests to have a preprinted return label as we currently do not offer shipping. We are only able to accept "ready to ship" boxes. Guests can use our computer to enter their own information and ship via UPS or FedEx on their credit card. But with a large convention, it is best to have these labels preprinted.